

TABLE OF CONTENTS

Session - 1		
CONSUMER DISPUTE REDRESSAL MECHANISM IN INDIA : EMERGENCE AND OVERVIEW		
1.	<i>Dr. M Rajanikanth</i>, “A Study on Evolution of Consumer Protection Act in India – CPA 1986” <i>International Journal of Application or Innovation in Engineering & Management (IJAIEM), Volume 6, Issue 4, April 2017</i>	
2.	<i>Showkat Hussain Shah</i>, “Consumer Interest Litigation under The Consumer Protection Act, 1986 in India: A Critical Analysis” <i>Nirma University Law Journal, Volume – 3, Issue – 2, January, 2014.</i>	
3.	<i>Lalita Dhingra</i>, “Comparative Study of Consumer Protection in India as Per UN Guidelines ” <i>IOSR Journal of Business and Management (IOSR-JBM), Volume 16, Issue 7. Ver. 1 (July. 2014), p. 68-72.</i>	
4.	<i>R. Rajeswari & N. Thangavel</i>, “Present Status of Consumer Movement in India” <i>IJER © Serials Publications, 12(2), 2015: 257-263.</i>	
5.	<i>Dr. A. Rajendra Prasad</i>, “Historical Evolution of Consumer Protection and Law in India – A Bird’s Eye View” <i>Journal of Texas Consumer Law, Volume -11, Number – 3, Summer 2008, p. 132 - 136.</i>	
Session - 2		
ROLE OF DISTRICT CONSUMER FORUM IN ENHANCING CONSUMERS’ ACCESS TO JUSTICE		
1.	<i>Ma Du Plessis</i>, “Towards Better Service Delivery by Consumer Courts” <i>South African Mercantile Law Journal vol. 20, no. 1 (2008): p. 74-88.</i>	
2.	<i>Thomas L. Eovaldi & Joan E. Gestrin</i>, “Justice for Consumers: The Mechanisms of Redress” <i>Northwestern University Law Review vol. 66, no. 3 (1971-1972): p. 281-325.</i>	
3.	<i>Elizabeth Shearer</i>, “Consumer Protection Laws - Access to Justice for Vulnerable Consumers” <i>A paper delivered to the Law Asia Conference, New Delhi, November 2010.</i>	

4.	D. N. Saraf, “Some Facets of Consumer Justice through Consumer Disputes Redressal Agencies” <i>Journal of The Indian Law Institute, Vol. 34 : 1, 1992, p. 29 - 70.</i>	
5.	Anupam Goyal, “Consumer Protection Act, 1986 : Structural Loopholes in Consumer Court’s Constitution – A Brief Analysis” <i>Journal of The Indian Law Institute, Vol. 41 : 2, 1999, p. 272 - 279.</i>	
6.	State of UP & others v/s. All UP Consumer Protection Bar Assn. ” <i>(2017) 1 SCC 444.</i>	

Session - 3

HOUSING, CONSTRUCTION INDUSTRY : TIMELY DELIVERY, QUALITY, MAINTENANCE AND LIKE ISSUES

1.	“Real Estate, Consumer Protection Act, 1986 and The Competition Act, 2002” <i>Chapter – 9 from A Handbook on Real Estate Investment: A Legal Perspective by Manupatra.</i>	
2.	Alice M. Noble-Allgire, “Notice and Opportunity to Repair Construction Defects: An Imperfect Response to the Perfect Storm” <i>Real Property, Trust and Estate Law Journal, Vol. 43, No. 4 (Winter 2009), pp. 729-796.</i>	
3.	Ravindra Bana, “Housing and Consumer” <i>Consumer Education Monograph Series, Indian Institute of Public Administration, New Delhi 2006, p. 1 - 19.</i>	
4.	Aftab Singh and ors. v/s. Emaar MGF Land Limited and ors.” <i>III (2017) C PJ270(NC), (MANU/CF/0480/2017).</i>	
5.	Amrapali Sapphire Flat Buyers Welfare Association v/s. Amrapali Sapphire Developers Pvt. Ltd. and ors. <i>II (2017) C PJ391(NC), (MANU/CF/0893/2016).</i>	
6.	Moulivakkam Trust Heights Flats Affected Buyers Association and ors. v/s. Prime Sristi Housing Pvt. Ltd. and ors. <i>III (2017) C PJ494(NC), (MANU/CF/0286/2017).</i>	
7.	Narne Construction Pvt. Ltd & others v/s. Union of India & others <i>(2012) 5 SCC 359.</i>	
8.	Bunga Daniel Babu v/s. Vasudeva Constructions and others <i>(2016) 8 SCC 429.</i>	

9.	Indrajit Dutta v/s. Samriddhi Developers <i>(First Appeal No. 1219 of 2014) Dated 5th February 2015 [NCDRC].</i>	
10.	DLF Universal v/s. Vijay Chopra <i>(First Appeal No. 603 of 2007) Dated 23rd May 2014 [NCDRC].</i>	
11.	J.L Sharma v/s. Krishna Continental <i>(First Appeal No. 167 of 2011) Dated 8th January 2015 [NCDRC].</i>	
12.	DLF Southern Towers v/s. Dipu Seminal <i>(Revision Petition No. 1973 of 2014) Dated 7th January 2015 [NCDRC].</i>	
13.	Ambica Construction v/s. Martin J. Pinto <i>(First Appeal No. 224 of 2005) Dated 17th September 2010 [NCDRC].</i>	
14.	Bangalore Development Authority (BDA) v/s. Syndicate Bank <i>(2007) 6 SCC 711 [Supreme Court].</i>	
15.	Lucknow Development Authority v/s. M.K. Gupta <i>(1994) 1 SCC 243 (Supreme Court of India).</i>	
Session - 4		
INSURANCE SECTOR; MEDICAL NEGLIGENCE AND CONSUMER DISPUTES		
1.	Juthika Debbarma, Neha Gupta, N K Aggarwal, “Consumer Protection Act - Blessing or Curse to Medical Profession?” <i>Delhi Psychiatry Journal Vol. 12 No.2 October 2009, p. 302 - 305.</i>	
2.	Gurjeet Singh, “Consumer Forums as Enforcers of Patients' Rights: Some New Developments” <i>Paper Presented at the International Conference on Global Health Law organized by the Indian Law Institute in Collaboration with the World Health Organization and held at New Delhi on 5-7 December, 1997.</i>	
3.	Dr. Jyoti Dharm, “Medical Negligence Liability under The Consumer Protection Act : A Judicial Approach” <i>Bharati Law Review, July – Sept., 2014, pp. 12-15.</i>	
4.	M. Srinivas, “Medical Negligence and Consumer Rights: Emerging Judicial Trends” <i>NALSAR Law Review, Vol.6 : No.1, 2011, pp. 175-181.</i>	
5.	Sylvia A. Law, “A Consumer Perspective on Medical Malpractice” <i>Law and Contemporary Problems, Vol. 49: No. 2, (Spring 1986), pp. 305-320.</i>	

6.	<i>Dr. Poornima Advani, “Duty to Care from Hippocrates to Consumer Forums”</i> <i>Paper presented at The International Conference on Global Health Law, 1997 New Delhi.</i>	
7.	<i>Daniel Schwarcz, “Redesigning Consumer Dispute Resolution: A Case Study of the British and American Approaches to Insurance Claims Conflict”</i> <i>(2010) 4 SCC 114.</i>	
8.	<i>Economic Transport Organization, Delhi v/s. Charan Spinning Mills Pvt. Ltd. & another”</i> <i>Law and Contemporary Problems, Vol. 49: No. 2, (Spring 1986), pp. 305-320.</i>	
9.	<i>Dr. Kusum Sabharwal v/s. Sangeeta Aggarwal and another</i> <i>2018 Indlaw NCDRC 33 (NCDRC New Delhi Judgement).</i>	
Session - 5		
DETERMINATION OF COMPENSATION : KEY ISSUES		
1.	<i>Valerie P. Hans and Valerie F. Reyna, “To Dollars from Sense: Qualitative to Quantitative Translation in Jury Damage Awards”</i> <i>Journal of Empirical Legal Studies, Volume 8, Issue S1, December 2011, p. 120-147.</i>	
2.	<i>L Steynberg, “ ‘Fair’ Mathematics in assessing Delictual Damages”</i> <i>PER / PELJ 2011(14)2.</i>	
3.	<i>Sieg Eiselen, “Proving the Quantum of Damages”</i> <i>Journal of Law and Commerce, Vol. 25, 2005-06, p. 375 – 383.</i>	
4.	<i>V. Krishnakumar v/s. State of Tamil Nadu and others</i> <i>(2015) 9 SCC 388.</i>	
5.	<i>Bangalore Development Authority v/s. Syndicate Bank</i> <i>(2007) 6 SCC 711.</i>	
6.	<i>Haryana Urban Development Authority v/s. Shakuntala Devi</i> <i>(2017) 2 SCC 301.</i>	
7.	<i>Aruna Khandelwal v/s. Delhi Development Authority</i> <i>I (2013) CPJ 29B (NC) (CN) (NCDRC New Delhi Judgement).</i>	
8.	<i>Dr. Balram Prasad and others v/s. Dr. Kunal Saha and another</i> <i>(2014) 1 SCC 384.</i>	